

What is a benefit summary?

This is a summary of what the plan does and does not cover. This summary can also help you understand your share of the costs. It's always best to review your Certificate of Coverage (COC) and check your coverage before getting any health care services, when possible.

What are the benefits of the UnitedHealthcare NexusACO R Tiered Benefit Plan?

Get a plan with a Primary Care Physician (PCP) and save with Tier 1 providers and facilities.

This plan requires you to choose a PCP from the plan network. Your PCP works with you as a single point of contact to help coordinate and guide your care through the healthcare system. You can receive care from anyone within our network but you may save money when you use Tier 1 providers and facilities.

- Select your personal PCP from the plan network. A network is a group of health care providers and facilities that have a contract with UnitedHealthcare. Having one main doctor with in-depth knowledge of your health also helps you avoid duplicating tests or services so you get the right care at the right time. Each enrolled person must select a PCP in the area where you (the subscriber) live.
- > Pay less by using Tier 1 providers and facilities. They may offer you the greatest value from your health care benefits. You need to get online referrals from your PCP to see a network specialist. Your PCP must submit all referrals electronically.
- > There's no coverage if you go out of the network or see a network specialist without a referral from your PCP. You will be responsible for the entire cost of the service.
- > Preventive care is covered 100% in our network.

Not enrolled yet? Search for network doctors or hospitals at welcometouhc.com or call 1-866-873-3903, TTY 711, 8 a.m. to 8 p.m. local time, Monday through Friday.

are not covered, those which are excluded or limited, and other terms and conditions of coverage.

Benefits At-A-Glance

What you may pay for network care

This chart is a simple summary of the costs you may have to pay when you receive care in the network. It doesn't include all of the deductibles and co-payments you may have to pay. You can find more benefit details beginning on page 2.

Co-payment

Individual Deductible

(Your cost for an office visit)

Tier 1: \$15

Are you a member?

Easily manage your benefits online at **myuhc.com**[®] and on the go with the **UnitedHealthcare Health4Me**[®] mobile app.

For questions, call the member phone number on your health plan ID card.

This Benefit Summary is to highlight your Benefits. Do not use this document to understand your exact coverage for certain conditions. If this Benefit Summary conflicts with the Certificate of Coverage (COC), Schedule of Benefits, Riders, and/or Amendments, those documents are correct. Review your COC for an exact description of the services and supplies that are and

Benefit Summary

NexusACO R Gold 1700-3 Illinois - NexusACO R NexusACO R Tiered - Plan BRPL

Co-insurance

(Your cost before the plan starts to pay) (Your cost share after the deductible)

Tier 1: \$1,700

20%

Your Costs

In addition to your premium (monthly) payments paid by you or your employer, you are responsible for paying these costs.

Your cost if you use Designated Network & Network Benefits

Annual Deductible

What is an annual deductible?

The annual deductible is the amount you pay for Covered Health Care Services per year before you are eligible to receive Benefits. It does not include any amount that exceeds Allowed Amounts. The deductible may not apply to all Covered Health Care Services. You may have more than one type of deductible.

- > Your co-pays do not count towards meeting the deductible unless otherwise described within the specific covered health care service.
- > All individual deductible amounts will count towards meeting the family deductible, but an individual will not have to pay more than the individual deductible amount.
- > This benefit plan includes a per occurrence deductible that applies to certain covered health care services. This per occurrence deductible must be met prior to and in addition to the medical deductible.

Dental - Pediatric Services Deductible - Family	Included in your medical deductible.
Dental - Pediatric Services Deductible - Individual	Included in your medical deductible.
Medical Deductible - Family	\$3,400 per year
Medical Deductible - Individual	\$1,700 per year

Out-of-Pocket Limit

What is an out-of-pocket limit?

The Out-of-Pocket Limit is the maximum you pay per year. Once you reach the Out-of-Pocket Limit, Benefits are payable at 100% of Allowed Amounts during the rest of that year.

- > Your co-pays, co-insurance, deductibles and per occurrence deductibles (including pharmacy) count towards meeting the out-of-pocket limit.
- > All individual out-of-pocket limit amounts will count towards meeting the family out-of-pocket limit, but an individual will not have to pay more than the individual out-of-pocket limit amount.

Out-of-Pocket Limit - Individual \$6,000 per year

Out-of-Pocket Limit - Family \$12,000 per year

What is a co-payment?

A Co-payment is the amount you pay each time you receive certain Covered Health Care Services calculated as a set dollar amount or percentage (for example, \$50 or 20%). You are responsible for paying the lesser of the applicable Co-payment or the Allowed Amount. Please see the specific Covered Health Care Service to see if a co-payment applies and how much you have to pay.

What is Prior Authorization?

Prior Authorization is getting approval before you receive certain Covered Health Care Services. Physicians and other health care professionals who participate in a Network are responsible for obtaining prior authorization. However there are some Benefits that you are responsible for obtaining authorization before you receive the services. Please see the specific Covered Health Care Service to find services that require you to obtain prior authorization. Service site review may be a component of the prior authorization process.

Want more information?

Find additional definitions in the glossary at justplainclear.com.

Your Costs

Limited to once per first or second permanent molar every 36 months.

Space Maintainers (Spacers)

Following is a list of services that your plan covers in alphabetical order. In addition to your premium (monthly) payments paid by you or your employer, you are responsible for paying these costs. **Covered Health Care Services** Your cost if you use Designated Network & Network Benefits **Ambulance Services** 20% co-insurance, after the medical deductible has been met. **Emergency Ambulance:** 20% co-insurance, after the medical deductible has been met. Non-Emergency Ambulance: Prior Authorization is required for Non-Emergency Ambulance. Amino Acid-Based Elemental Formulas 20% co-insurance, after the medical deductible has been met or as stated under the Outpatient Prescription Drug Schedule of Benefits. Cellular and Gene Therapy Cellular or Gene Therapy services The amount you pay is based on where the covered health care service is must be received from a Designated provided. Provider. Prior Authorization is required. **Clinical Trials** The amount you pay is based on where the covered health care service is provided. Prior Authorization is required. Congenital Heart Disease (CHD) Surgeries Designated Network and Network: Benefits will be the same as stated under Hospital - Inpatient Stay. Dental - Pediatric Services (Benefits covered up to age 19) Benefits provided by the National Options PPO 20 Network (INO-MAC). **Dental - Pediatric Preventive Services Dental Prophylaxis (Cleanings)** You pay nothing, after the medical deductible has been met. Limited to two times every 12 months. **Fluoride Treatments** You pay nothing, after the medical deductible has been met. Limited to two times every 12 months. **Sealants (Protective Coating)** You pay nothing, after the medical deductible has been met.

You pay nothing, after the medical deductible has been met.

Covered Health Care Services Your cost if you use Designated Network & Network Benefits

Dental - Pediatric Diagnostic Serv	vices
Evaluations (Check-up Exams) Limited to 2 times per 12 months. Covered as a separate Benefit only if no other service was done during the visit other than X-rays.	You pay nothing, after the medical deductible has been met.
Intraoral Radiographs (X-ray) Limited to 2 series of films per 12 months for Bitewings and 1 time per 36 months for Panoramic radiograph image.	You pay nothing, after the medical deductible has been met.
Dental - Pediatric Basic Dental Se	ervices
Endodontics (Root Canal Therapy)	20% co-insurance, after the medical deductible has been met.
Adjunctive Services Palliative (Emergency) Treatment: Covered as a separate Benefit only if no other services (other than the exam and radiographs) were done on the tooth during the visit. <u>General Anesthesia</u> : Covered only when clinically Necessary. <u>Occlusal Guard</u> : Limited to one guard every 12 months.	20% co-insurance, after the medical deductible has been met.
Oral Surgery	20% co-insurance, after the medical deductible has been met.
Periodontics <u>Periodontal Surgery</u> : Limited to one every 36 months per surgical area. <u>Scaling and Root Planing</u> : Limited to one time per quadrant every 24 months. <u>Periodontal Maintenance</u> : Limited to four times every 12 months in combination with prophylaxis.	20% co-insurance, after the medical deductible has been met.
Minor Restorative Services (Amalgam or Anterior Composite)	20% co-insurance, after the medical deductible has been met.
Simple Extractions (Simple tooth removal) Limited to one time per tooth per lifetime.	20% co-insurance, after the medical deductible has been met.

Covered Health Care Services You

Your cost if you use Designated Network & Network Benefits

Dental - Pediatric Major Restorative Services		
Crowns/Inlays/Onlays Limited to one time per tooth every 60 months.	50% co-insurance, after the medical deductible has been met.	
Removable Dentures (Full denture/partial denture) Limited to a frequency of one every 60 months.	50% co-insurance, after the medical deductible has been met.	
Bridges (Fixed partial dentures) Limited to one time every 60 months.	50% co-insurance, after the medical deductible has been met.	
Implant Procedures Limited to one time every 60 months.	50% co-insurance, after the medical deductible has been met.	
Dental - Pediatric Medically Neces	ssary Orthodontics	
Benefits are not available for comprehensive orthodontic treatment for crowded dentitions (crooked teeth), excessive spacing between teeth, temporomandibular joint (TMJ) conditions and/or having horizontal/ vertical (overjet/overbite) discrepancies.	50% co-insurance, after the medical deductible has been met.	
	Prior Authorization is required for orthodontic treatment.	
Dental Services - Accident Only		
	20% co-insurance, after the medical deductible has been met.	
Dental Services - Anesthesia and	Facility	
	The amount you pay is based on where the covered health care service is provided.	
	Prior Authorization is required for certain services.	
Diabetes Services		
Diabetes Self Management and Training/Diabetic Eye Exams/Foot Care:	The amount you pay is based on where the covered health care service is provided.	
Diabetes Self Management Items:	The amount you pay is based on where the covered health care service is provided under Durable Medical Equipment (DME), Orthotics and Supplies and in the Outpatient Prescription Drug Schedule of Benefits.	

Durable Medical Equipment (DME), Orthotics and Supplies

20% co-insurance, after the medical deductible has been met.

Covered Health Care Services	Your cost if you use Designated Network & Network Benefits
Emergency Health Care Services	- Outpatient
	After you pay the \$300 per occurrence deductible per visit; you pay 20% co- insurance, after the medical deductible has been met.
	Notification is required if confined in an Out-of-Network Hospital.
Examination and Treatment for S	exual Assault
	You pay nothing. A deductible does not apply.
Gender Dysphoria	
	The amount you pay is based on where the covered health care service is provided and in the Outpatient Prescription Drug Schedule of Benefits.
	Prior Authorization is required for certain services.
Habilitative Services	
Inpatient:	The amount you pay is based on where the covered health care service is provided.
Outpatient:	 \$50 co-pay per visit for Manipulative Treatment services provided by a Network Specialist or other Network Physician with a referral from your Primary Care Physician. A deductible does not apply. \$15 co-pay per visit for all other habilitative services. A deductible does not apply.
Hearing Aids	
Limited to two hearing aids every 36 months. Replacement of a hearing aid would apply to this limit in the same manner as a purchase.	20% co-insurance, after the medical deductible has been met.
Home Health Care	
For the administration of intravenous infusion, you must receive services from a provider we identify.	20% co-insurance, after the medical deductible has been met.

Hospice Care

20% co-insurance, after the medical deductible has been met.

Covered Health Care Services	Your cost if you use Designated Network & Network Benefits
Hospital - Inpatient Stay	
	Designated Network: 20% co-insurance, after the medical deductible has been met for services provided with a referral to the admitting Network Specialist or other Network Physician from your Primary Care Physician. Network: After you pay the \$500 per occurrence deductible per Inpatient Stay; you pay 40% co-insurance, after the medical deductible has been met for services provided with a referral to the admitting Network Specialist or other Network Physician from your Primary Care Physician.
Infertility Services	
Benefits for Assisted Reproductive Technology (ART) are limited to four oocyte retrievals per plan year; however, if a retrieval is followed by a live birth, two additional oocyte retrievals will be covered. Following the final oocyte retrieval, Benefits will be provided for one subsequent procedure to transfer the oocytes or sperm to the Covered Person.	20% co-insurance, after the medical deductible has been met for services provided by a Network Specialist or other Network Physician with a referral from your Primary Care Physician or when services are provided by an obstetrician or gynecologist.

Prior Authorization is required.

Lab, X-Ray	and Diagnostic	- Outpatient
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Lab Testing - Outpatient:	20% co-insurance, after the medical deductible has been met.
Limited to 18 Presumptive Drug Tests	
per year.	
Limited to 18 Definitive Drug Tests per year.	
X-Ray and Other Diagnostic Testing - Outpatient:	20% co-insurance, after the medical deductible has been met.

Major Diagnostic and Imaging – Outpatient

20% co-insurance, after the medical deductible has been met.

Mental Health Care and Substance Use Disorders Services		
Inpatient:	20% co-insurance, after the medical deductible has been met.	
Outpatient:	You pay nothing. A deductible does not apply.	
Partial Hospitalization/Intensive Outpatient Treatment:	20% co-insurance, after the medical deductible has been met.	

Covered Health Care Services	Your cost if you use Designated Network & Network Benefits
Naprapathic Services	
Limited to 15 visits per year.	\$50 co-pay per visit for services provided by a Network Specialist or other Network Physician with a referral from your Primary Care Physician. A deductible does not apply.
Obesity – Weight Loss Surgery	
For Network Benefits, obesity - weight loss surgery must be received from a Designated Provider.	30% co-insurance, after the medical deductible has been met.
	Prior Authorization is required.
Oral Surgery	
	The amount you pay is based on where the covered health care service is provided.
Ostomy Supplies	
Limited to \$2,500 per year.	20% co-insurance, after the medical deductible has been met.
Pharmaceutical Products - Outpat	tient
This includes medications given at a doctor's office, or in a Covered Person's home.	20% co-insurance, after the medical deductible has been met.
Physician Fees for Surgical and M	ledical Services
	 Designated Network: 20% co-insurance, after the medical deductible has been met for services provided by your Primary Care Physician or by a Network obstetrician or gynecologist. 20% co-insurance, after the medical deductible has been met for services provided by a Network Specialist or other Network Physician with a referral from your Primary Care Physician. Network: 40% co-insurance, after the medical deductible has been met for services provided by your Primary Care Physician or by a Network obstetrician or gynecologist. 40% co-insurance, after the medical deductible has been met for services provided by your Primary Care Physician or by a Network obstetrician or gynecologist. 40% co-insurance, after the medical deductible has been met for services provided by a Network Specialist or other Network Physician with a referral from your Primary Care Physician or by a Network obstetrician or gynecologist.

~ **Network Benefits**

Covered Health Care Services	Your cost if you use Designated Network & Network Benefits
Physician's Office Services - Sick	ness and Injury
	Designated Network: Covered persons less than age 19: You pay nothing for services provided by your Primary Care Physician, Network obstetrician or gynecologist. A deductible does not apply.
	All other Covered Persons: \$15 co-pay per visit for services provided by your Primary Care Physician or by a Network obstetrician or gynecologist. A deductible does not apply. \$50 co-pay per visit for services provided by a Network Specialist or other Network Physician with a referral from your Primary Care Physician. A deductible does not apply.
	Network: 40% co-insurance, after the medical deductible has been met for services provided by your Primary Care Physician or by a Network obstetrician or gynecologist. 40% co-insurance, after the medical deductible has been met for services provided by a Network Specialist or other Network Physician with a referral from your Primary Care Physician.
Additional co-pays or deductible may a surgery and lab work.	pply when you receive other services at your physician's office. For example,
Prognancy - Maternity Services	

Note: We will waive the Annual Deductible or Co-payment on the newborn's fees during the time the mother and baby are in the Hospital together. This waiver applies to the baby's eligible inpatient claims including, but not limited to, Physician fees and facility fees. However, if baby stays longer than the mother, the baby's Annual Deductible will apply upon mother's discharge from the Hospital. If the baby's birth mother is not covered under the policy, the baby's Annual Deductible is not waived.

The amount you pay is based on where the covered health care service is provided except that an Annual Deductible will not apply for a newborn child whose length of stay in the Hospital is the same as the mother's length of stay.

Prescription Drug Benefits

Prescription drug benefits are shown in the Prescription Drug benefit summary.

Covered Health Care Services Your cost if you use Designated Network & Network Benefits

Preventive Care Services	
Physician Office Services, Lab, X-Ray or other preventive tests.	You pay nothing for services provided by your Primary Care Physician, Network obstetrician or gynecologist. A deductible does not apply. You pay nothing for services provided by a Network Specialist or other Network Physician with a referral from your Primary Care Physician. A deductible does not apply.

Certain preventive care services are provided as specified by the Patient Protection and Affordable Care Act (ACA), with no cost-sharing to you. These services are based on your age, gender and other health factors. UnitedHealthcare also covers other routine services that may require a co-pay or deductible.

Private Duty Nursing

20% co-insurance, after the medical deductible has been met.

Prosthetic Devices

20% co-insurance, after the medical deductible has been met.

Reconstructive Procedures

The amount you pay is based on where the covered health care service is provided.

Rehabilitation Services – Outpatient Therapy and Manipulative Treatment

\$50 co-pay per visit for manipulative treatment services provided by a Network Specialist or other Network Physician with a referral from your Primary Care Physician. A deductible does not apply.

\$15 co-pay per visit for all other rehabilitation services. A deductible does not apply.

Scopic Procedures - Outpatient Diagnostic and Therapeutic

Diagnostic/therapeutic scopic procedures include, but are not limited to colonoscopy, sigmoidoscopy and endoscopy.	Designated Network: 20% co-insurance, after the medical deductible has been met for services provided by your Primary Care Physician, Network obstetrician or gynecologist. 20% co-insurance, after the medical deductible has been met for services
	provided with a referral to the servicing Network Specialist or other Network Physician from your Primary Care Physician. Network:
	40% co-insurance, after the medical deductible has been met for services provided by your Primary Care Physician, Network obstetrician or gynecologist.
	40% co-insurance, after the medical deductible has been met for services provided with a referral to the servicing Network Specialist or other Network Physician from your Primary Care Physician.

Covered Health Care Services Y

Your cost if you use Designated Network & Network Benefits

Skilled Nursing Facility / Inpatient Rehabilitation Facility Services

40% co-insurance, after the medical deductible has been met.

Surgery - Outpatient

Designated Network:

20% co-insurance, after the medical deductible has been met for services provided by your Primary Care Physician, Network obstetrician or gynecologist.

20% co-insurance, after the medical deductible has been met for services provided with a referral to the servicing Network Specialist or other Network Physician from your Primary Care Physician.

Network:

After you pay the \$250 per occurrence deductible per date of service; you pay 40% co-insurance, after the medical deductible has been met for services provided by your Primary Care Physician, Network obstetrician or gynecologist.

After you pay the \$250 per occurrence deductible per date of service; you pay 40% co-insurance, after the medical deductible has been met for services provided with a referral to the servicing Network Specialist or other Network Physician from your Primary Care Physician.

Telehealth Services

The amount you pay is based on where the covered health care service is provided.

Temporomandibular Joint (TMJ) and Craniomandibular Disorder (CMD) Services

The amount you pay is based on where the covered health care service is provided.

Therapeutic Treatments - Outpatient

Therapeutic treatments include, but are not limited to dialysis, intravenous chemotherapy, intravenous infusion, medical education services and radiation oncology. 40% co-insurance, after the medical deductible has been met.

Transplantation Services

Network Benefits must be received from a Designated Provider.

The amount you pay is based on where the covered health care service is provided.

Prior Authorization is required.

Covered Health Care Services

Your cost if you use Designated Network & Network Benefits

Urgent Care Center Services

\$50 co-pay per visit. A deductible does not apply.

Additional co-pays or deductible may apply when you receive other services at the urgent care facility. For example, surgery and lab work.

Virtual Visits

Benefits are available only when services are delivered through a Designated Virtual Network Provider. You can find a Designated Virtual Network Provider by contacting us at myuhc.com[®] or the telephone number on your ID card. Access to Virtual Visits and prescription services may not be available in all states or for all groups. You pay nothing. A deductible does not apply.

Covered Health Care Services

Your cost if you use Designated Network & Network Benefits

vision - Pediatric Services (Benefits covered up to age 19)	
Find a listing of Spectera Eyecare Network Vision Care Providers at myuhcvision.com.	
Routine Vision Exam Limited to once every 12 months.	You pay nothing. A deductible does not apply.
Eyeglass Lenses Limited to once every 12 months.	You pay nothing. A deductible does not apply.
Lens Extras Limited to once every 12 months. Coverage includes polycarbonate lenses and standard scratch-resistant coating.	You pay nothing. A deductible does not apply.
Eyeglass Frames Limited to once every 12 months.	
Eyeglass frames with a retail cost up to \$130.	You pay nothing. A deductible does not apply.
Eyeglass frames with a retail cost between \$130 - 160.	You pay nothing. A deductible does not apply.
Eyeglass frames with a retail cost between \$160 - 200.	You pay nothing. A deductible does not apply.
Eyeglass frames with a retail cost between \$200 - 250.	You pay nothing. A deductible does not apply.
Eyeglass frames with a retail cost greater than \$250.	You pay nothing. A deductible does not apply.
Contact Lenses/Necessary Contact Lenses You are eligible to choose only one of either eyeglasses (Eyeglass Lenses and/or Eyeglass Frames) or Contact Lenses. If you choose more than one of these Vision Care Services, we will pay Benefits for only one Vision Care Service. Fitting and evaluation limited to once every 12 months. Limited to a 12 month supply. Find a complete list of covered contacts at myuhcvision.com.	You pay nothing. A deductible does not apply.
Low Vision Care Services Limited to once every 24 months	You pay nothing for Low Vision Testing. A deductible does not apply. 25% co-insurance for Low Vision Therapy. A deductible does not apply

Services your plan generally does NOT cover. It is recommended that you review your COC, Amendments and Riders for an exact description of the services and supplies that are covered, those which are excluded or limited, and other terms and conditions of coverage.

- Acupuncture
- Cosmetic Surgery
- Dental Care (Adult)
- Long-Term Care
- Non-emergency care when traveling outside the U.S.
- Routine Eye Care (Adult)
- Routine Foot Care
- Weight Loss Programs

For Internal Use only:

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UHPD Gated Tier 1ah/Sep/Emb/46669/2018

ATENÇÃO: Se você fala português (Portuguese), contate o serviço de assistência de idiomas gratuito. Ligue gratuitamente para o número encontrado no seu cartão de identificação. UnitedHealthcare of Illinois, Inc. does not treat members differently because of sex, age, race, color, disability or national origin. ATTENZIONE: in caso la lingua parlata sia l'italiano (Italian), sono disponibili If you think you were treated unfairly because of your sex, age, race, color, servizi di assistenza linguistica gratuiti. Per favore chiamate il numero di disability or national origin, you can send a complaint to Civil Rights Coordinator. telefono verde indicato sulla vostra tessera identificativa. ACHTUNG: Falls Sie Deutsch (German) sprechen, stehen Ihnen kostenlos Online: UHC Civil Rights@uhc.com sprachliche Hilfsdienstleistungen zur Verfügung. Bitte rufen Sie die gebührenfreie Rufnummer auf der Rückseite Ihres Mitgliedsausweises an. Mail: Civil Rights Coordinator. United HealthCare Civil Rights Grievance. P.O. Box 30608 Salt Lake City, UTAH 84130 注意事項:日本語(Japanese)を話される場合、無料の言語支援サービス をご利用いただけます。健康保険証に記載されているフリーダイヤルに お電話ください。 You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again. توجه: اگر زبان شما **فارسی (Farsi)** است، خدمات امداد زبانی به طور رایگان در اختیار شما می باشد. لطفا با شماره تلفن رایگانی که روی کارت شناسایی شما قید شده نماس بگیرید. If you need help with your complaint, please call the toll-free phone number listed on your ID card, TTY 711, Monday through Friday, 8 a.m. to 8 p.m. ध्यान दें: यदि आप **हिंदी** (Hindi) बोलते है, आपको भाषा सहायता सेबाएं, नि:शुल्क उपलब्धे हैं। कृपया अपने पहचान पत्र पर सूचीबद्ध टोल-फ्री फोन नंबर पर कॉल करें। You can also file a complaint with the U.S. Dept. of Health and Human Services. CEEB TOOM: Yog koj hais Lus Hmoob (Hmong), muaj kev pab txhais lus pub Online: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf dawb rau koj. Thov hu rau tus xov tooj hu deb dawb uas teev muaj nyob rau ntawm koj daim yuaj cim ghia tus kheej. Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html. ចំណាប់អារម្មណ៍: បើសិនអ្នកនិយាយ**ភាសាខ្មែរ** _(Khmer)សេវាជំនួយភាសាងោយឥតគិតថ្លៃ Phone: Toll-free 1-800-368-1019, 800-537-7697 (TDD) តិមានសំរាប់អ្នក។ Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW សូមទូរស័ព្ទទៅល់ខតតគិតថ្លៃ ដែលមាននៅលើអត្តសញ្ញាណបណ្ណរបស់អ្នក។ Room 509F, HHH Building Washington, D.C. 20201 We provide free services to help you communicate with us. Such as, letters in others languages or large print. Or, you can ask for an interpreter. To ask for help, please call the toll-free phone number listed on your ID card, TTY 711, Monday through Friday, 8 a.m. to 8 p.m. PAKDAAR: Nu saritaem ti Ilocano (Ilocano), ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyam. Maidawat nga awagan iti toll-free a numero ti telepono nga nakalista ayan iti identification card mo. ATTENTION: If you speak English, language assistance services, free of DÍÍ BAA'ÁKONÍNÍZIN: Diné (Navajo) bizaad bee yániłti'go, saad bee charge, are available to you. áka'anída'awo'ígíí, t'áá jíík'eh, bee ná'ahóót'i'. T'áá shoodí ninaaltsoos nitl'izí bee Please call the toll-free phone number listed on your identification card. nééhozinígíí bine'déé' t'áá jíík'ehgo béésh bee hane'í biká'ígíí bee hodíilnih. ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de OGOW: Haddii aad ku hadasho Soomaali (Somali), adeegyada taageerada idiomas, sin cargo, a su disposición. Llame al número de teléfono gratuito que luqadda, oo bilaash ah, ayaad heli kartaa. Fadlan wac lambarka telefonka khadka aparece en su tarjeta de identificación. bilaashka ee ku yaalla kaarkaaga aqoonsiga. 請注意:如果您說中文 (Chinese),我們免費為您提供語言協助服務。請撥 打會員卡所列的免付費會員電話號碼。 XIN LƯU Ý: Nếu quý vị nói tiếng Việt (Vietnamese), quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi số điện thoại miễn phí ở mặt sau thẻ hội viên của quý vị. 알림: 한국어(Korean)를 사용하시는 경우 언어 지원 서비스를 무료로 이용 하실 수 있습니다. 귀하의 신분증 카드에 기재된 무료 회원 전화번호로 문 의하십시오. PAALALA: Kung nagsasalita ka ng Tagalog (Tagalog), may makukuha kang mga libreng serbisyo ng tulong sa wika. Pakitawagan ang toll-free na numero ng telepono na nasa iyong identification card. ВНИМАНИЕ: бесплатные услуги перевода доступны для людей, чей родной язык является русском (Russian). Позвоните по бесплатному номеру телефона, указанному на вашей идентификационной карте. نتبيه: إذا كنت تتحدت العربية (Arabic)، فإن خدمات المساعدة اللغوية المجانية متاحة لك. الرجاء الاتصال على رقم الهاتف المجَاني الموجُود على معرّف العضوية. ATANSYON: Si w pale Kreyòl ayisyen (Haitian Creole), ou kapab benefisye sèvis ki gratis pou ede w nan lang pa w. Tanpri rele nimewo gratis ki sou kat idantifikasyon w. ATTENTION : Si vous parlez français (French), des services d'aide linguistique vous sont proposés gratuitement. Veuillez appeler le numéro de téléphone gratuit figurant sur votre carte d'identification. UWAGA: Jeżeli mówisz po polsku (Polish), udostępniliśmy darmowe usługi tłumacza. Prosimy zadzwonić pod bezpłatny numer telefonu podany na karcie

identyfikacyjnej.