



Identity theft protection and a whole lot more



Identity Theft Protection

Proprietary technology monitors[†] for potentially fraudulent use of our members' SSN, name, address and date of birth. The patented system sends alerts by text, phone^{††}, email or mobile app when a potential threat is detected.



Device Security

Multi-layered, advanced security helps protect devices against existing and emerging malware threats, including ransomware, and helps protect private and financial information when employees go online.^{***}



Online Privacy

Protect devices on vulnerable connections through bank-grade encryption to keep information private. We also scan common public people-search websites for employees' info and help them opt-out.^{***}

Streamlined Member Dashboard

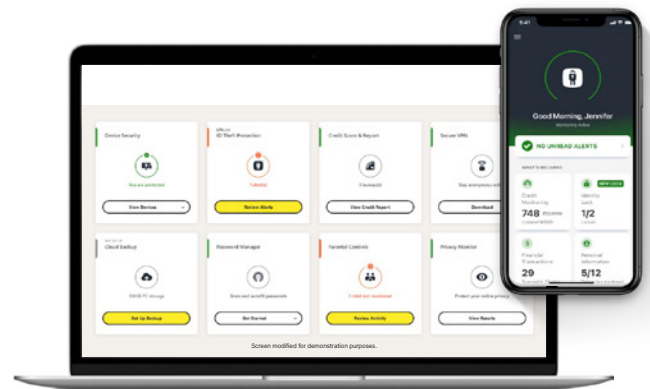
We help safeguard your identity, privacy, and security with our easy-to-use, convenient solution.



#1 Most Recognized brand in identity theft protection.*



#1 top-of-mind Cyber Safety brand globally.**



Screens modified for demonstration purposes. Subject to change.

No one can prevent all identity theft or all cybercrime.

* Based on an annual online consumer survey (n=1205) conducted for LifeLock (or NortonLifeLock) by MSI International, October 2021.

** Global data based on an online survey of 11,379 adults in 14 countries among 24 brands conducted by Savanta: MSI on behalf of NortonLifeLock, October 2021.

*** These features are not enabled upon enrollment. Member must take action to activate this protection.

† We do not monitor all transactions at all businesses.

†† Requires your device to have an Internet/data plan and be turned on.

Find What Fits Your Digital Life with Norton LifeLock Benefit Plans

IDENTITY	LifeLock With Norton Benefit Essential	LifeLock With Norton Benefit Premier	LifeLock With Norton Benefit Premier Plus
Proprietary LifeLock Identity Alert System¹ **	●	●	●
• Identity verification alerts (pre-credit authentication)	●	●	●
Financial protection: banking, credit & investments accounts	●	●	●
• Credit application alerts**	One-bureau ¹	One-bureau ¹	One-bureau ¹
• Credit monitoring**	One-bureau ¹	Three-bureau ¹	Three-bureau ¹
• Credit reports & credit scores ¹ **	One-bureau ¹ monthly	On-demand – One bureau Daily/Three-bureau ¹ annual	On-demand – One bureau Daily/Three-bureau ¹ annual
– Credit utilization	●	●	●
– Credit disputes	●	●	●
– Monthly credit score tracking		One-bureau ¹	One-bureau ¹
• High-risk transaction monitoring (all financial accounts)	●	●	●
• Debit & credit card activity alerts ¹ **	●	●	●
– Unusual charge alerts	●	●	●
– Recurring charge alerts	●	●	●
– Monthly spending trends	●	●	●
• Checking & savings account application alerts ¹ **		●	●
• Bank account takeover alerts ¹ **		●	●
• Student loan activity alerts ¹ **	●	●	●
• 401K & investment account activity alerts (employer + personal accounts) ¹ **	●	●	●
• Payday/sub-prime loan monitoring ¹	●	●	●
Lifestyle protection	●	●	●
• Dark web monitoring – 100+ data points driven by human operatives + AI**	●	●	●
• Data breach notifications	●	●	●
• Fictitious identity monitoring	●	●	●
• IP address monitoring	●	●	●
• Public records monitoring	●	●	●
– Court records scanning		●	●
– Sex offender registry	●	●	●
• USPS address change verification	●	●	●
• Online marketplace monitoring	●	●	●
• Phone takeover monitoring (carrier, sim, and phone number)	●	●	●
• Utilities monitoring	●	●	●
• NCTUE monitoring NEW	●	●	●
• Home title monitoring ⁴	●	●	●
Social protection¹	●	●	●
• Social media monitoring (including inappropriate content – added TikTok & Snapchat) NEW	●	●	●
– Account takeover	●	●	●
– Phishing or scams	●	●	●
• Gamertag monitoring**	●	●	●
• P2P file sharing-network searches	●	●	●
Preventative lock & freeze dashboard	●	●	●
• Identity lock ^{1,4}	●	●	●
– One-click credit lock	●	●	●
– One-click payday loan lock	●	●	●
• Credit account freeze**	●	●	●
• Child credit freeze** NEW	●	●	●
• Bank account freeze**	●	●	●
• Utility account freeze**	●	●	●
• Employment data freeze NEW	●	●	●
• IRS tax identity protection pin assistance	●	●	●

¹ Credit features require setup, identity verification and sufficient credit history by TransUnion and/or Equifax. Credit monitoring features may take several days to activate after enrollment.

⁴ Locking or unlocking your credit file does not affect your credit score and does not stop all companies and agencies from pulling your credit file. The credit lock on your TransUnion file will be unlocked if your subscription is downgraded or canceled.


⁵ The LifeLock alert network includes a variety of product features and data sources. Although it is very extensive, our network does not cover all transactions at all businesses, so you might not receive a LifeLock alert in every single case.

* Does not include monitoring of chats or direct messages.

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⁴ Home title monitoring feature includes your home, second home, rental home, or other properties where you have an ownership interest.

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 SECURITY	LifeLock With Norton Benefit Essential	LifeLock With Norton Benefit Premier	LifeLock With Norton Benefit Premier Plus
	Up to 3 devices (Family gets 6 devices)	Up to 5 devices (Family gets 10 devices)	Up to 5 devices (Family gets unlimited)
Norton Device Security – PC, Mac, & mobile**			
• Antivirus, malware, ransomware, and hacking protection	●	●	●
• Safe browsing	●	●	●
• Secure SMS texts and calendar	●	●	●
• Smart firewall (network security)	●	●	●
• Webcam protection ^{2**}	●	●	●
• Cloud backup ^{2**}	10 GB	50 GB	500 GB
Online threat protection** (including emerging threats: stalkerware; fake e-stores)	●	●	●
Password manager**	●	●	●
Child online safety tools (parental controls) ^{3**}	●	●	●
• Online activity monitoring (search term & video supervision)	●	●	●
• Content controls & restrictions	●	●	●
• Screen time management	●	●	●
• Geolocation tracking & alerts	●	●	●
• Instant lock/unlock all devices	●	●	●
• Instant school time device management	●	●	●
PRIVACY			
Secure VPN – PC, Mac, & mobile**	●	●	●
Data broker monitoring & data removal assistance (Privacy Monitor)	●	●	●
Solicitation reduction	●	●	●
• Ad blocker	●	●	●
• Reduced pre-approved credit card offers	●	●	●
Private email NEW			●
Block online trackers & fingerprinting (Norton AntiTrack) NEW			●
SERVICE & SUPPORT			
Restoration & remediation services	●	●	●
• 24/7 Live member support (tap-to-call from mobile app)	●	●	●
• U.S.-Based identity restoration agents	●	●	●
• Spyware/virus removal (SRV) specialists	●	●	●
• Unemployment fraud support	●	●	●
• Prior identity theft remediation ⁴ (pre-existing conditions)	●	●	●
• Integrated restoration tracker	●	●	●
Dedicated employee benefits phone line & email support	●	●	●
Million Dollar Protection Package^{†††}	●	●	●
• Stolen funds reimbursement	Up to \$1 million each	Up to \$1 million each	Up to \$1 million each
• Personal expense reimbursement (including loss of income, child/elder care)	Up to \$1 million each	Up to \$1 million each	Up to \$1 million each
• Coverage for lawyers & experts (no hourly max)	Up to \$1 million each	Up to \$1 million each	Up to \$1 million each
• Replacement of stolen cash	Up to \$500	Up to \$500	Up to \$500
Cyber Crime Coverage^Δ NEW			Employee Only Plan: \$50,000 Employee + Family Plan: \$50,000 Shared
• Cyber Extortion			●
• Social Engineering			●
• Data Recovery & System Restoration			●
• Cyber Bullying			●
• Digital Currency Crime			●

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² Norton Cloud Backup, Norton SafeCam, Norton Family, and Norton Parental Control features are not supported on Mac, Windows 10 in S mode, and Windows running on ARM processor).

³ Norton Family and Norton Parental Control can only be installed and used on a child's Windows PC, iOS and Android devices but not all features are available on all platforms. Parents can monitor and manage their child's activities from any device – Windows PC, Mac, iOS and Android – via our mobile apps, or by signing into their account at my.Norton.com and selecting Parental Control via any browser.

⁴ If Cyber Crime Coverage is provided with your plan, up to \$50,000 for related expenses for the Primary Member, Secondary and Minor Members of a Family Plan, who share in the \$50,000 limit. All benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). All benefits for Cyber Crime Coverage are issued and covered by Tokio Marine HCC. Cyber Crime Coverage is not available to residents of New York. Policy terms, conditions, and exclusions at: NortonLifeLock.com/legal.

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^Δ Subject to eligibility requirements defined in Terms & Conditions. Norton reserves the right to change and/or cease services at any time.

^{†††} Reimbursement and Expense Compensation, each with limits of up to \$1 million for LifeLock with Norton Benefit Essential, LifeLock with Norton Benefit Premier, LifeLock with Norton Premier Plus, and up to \$1 million for coverage for lawyers and experts if needed, for all plans. Benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: NortonLifeLock.com/legal.

Not all products, services and features are available on all devices or operating systems. System requirement information on Norton.com.

Get in Touch With Us



Employee Benefit Member Services Line:

800-607-9174

Priority line with dedicated agents
available Monday-Friday 9 am to 9pm ET
and Saturday 9am to 5:30pm ET.

Employer Services Line:

844-698-8640

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